

OFFICIAL FILE
ILLINOIS COMMERCE COMMISSION

ORIGINAL

(File this application via e-docket, or if unable to do so, file one original verified application with the Chief Clerk.)

Docket No. _____
ICC Office Use Only

Please provide the appropriate information in the () areas in the heading below.

OnStar Corporation

Application for Authority
to operate as a Wireless Reseller
on a statewide basis in the
State of Illinois.

07-0551

APPLICATION FOR CERTIFICATE TO BECOME A
TELECOMMUNICATIONS CARRIER
(Use additional sheets as necessary.)

GENERAL

1. Applicant's Name(including d/b/a, if any)

FEIN # 38-350684

OnStar Corporation d/b/a OEM Telematics Services

Address: Street 400 Renaissance Center, MC 482-D39-B32

City Detroit State/Zip Michigan, 48265

2. Authority Requested: (Mark all that apply) ☐ 13-403 Facilities Based Interexchange

☐ 13-404 Resale of Local and/or Interexchange

☐ 13-405 Facilities Based Local

☒ Wireless Reseller

3. Request for waivers/variances: In applications for local exchange service authority under Sections 13-404 or 13-405, waivers of Part 710 and of Section 735.180 of Part 735 are generally requested. In applications for interexchange service authority under Sections 13-403 and 13-404, waivers of Part 710 and Part 735 are generally requested. Please indicate which waivers Applicant is requesting and explain why Applicant is requesting each waiver/variance.

☒ Part 710 Uniform System of Accounts for Telecommunications Carriers

☒ Part 735 Procedures Governing the Establishment of Credit, Billing,
Deposits, Termination of Service and Issuance of Telephone
Directories for Local Exchange Telecommunications Carriers in the

CHIEF CLERK'S OFFICE

2007 NOV 13 A 10:16

ILLINOIS
COMMERCE COMMISSION

State of Illinois

 X Section 735.180 Directories

 Other

4. For all applicants requesting local exchange authority under Section 13-404 or Section 13-405, please complete the following: Not Applicable.
- (a) the Standard Questions for Applicants Seeking Local Exchange Service Authority found in Appendix A of this document
 - (b) the 9-1-1 Questions for Applicants Seeking Local Exchange Service Authority found in Appendix B of this document;
 - (c) the Financial Questions for Applicants Seeking Local Exchange Service Authority found in Appendix C of this document; and
 - (d) if applicable, the Prepaid Service Questions for Applicants Seeking Local Exchange Service Authority found in Appendix D of this document.

5. In what area of the state does the Applicant propose to provide service?

Statewide.

6. Please attach a sheet designating contact persons to work with Staff on the following:

- a) issues related to processing this application
- b) consumer issues
- c) customer complaint resolution
- d) technical and service quality issues
- e) "tariff" and pricing issues
- f) 9-1-1 issues
- g) security/law enforcement

Please identify each contact person's (i) name, (ii) title, (iii) mailing address, (iv) telephone number, (v) facsimile number, and (vi) e-mail address. See Exhibit A.

7. Please check type of organization?

 Individual

 Partnership

 Other (Specify)

 X Corporation

Date corporation was formed December 7, 1999

In what state? Delaware

8. Submit a copy of articles of incorporation and a copy of certificate of authority to transact business in Illinois.

See Exhibit B.

9. List jurisdictions in which Applicant is offering service(s).

nationwide

10. Has the Applicant, or any principal in Applicant, been denied a Certificate of Service or had its certification revoked or suspended in any jurisdiction in this or another name?

____ YES (Please provide details) x NO

11. Have there been any complaints or judgments levied against the Applicant in any other jurisdiction?

____ YES x NO

If YES, describe fully. _____

12. Has Applicant provided service under any other name?

____ YES x NO

If YES, please list. _____

13. Will the Applicant keep its books and records in Illinois? ____ YES x NO

If NO, permission pursuant to 83 Ill. Adm Code Part 250 needs to be requested.

Pursuant to Ill. Admin. Code Titl. 83 § 250.20, Applicant respectfully requests a waiver of Ill. Admin. Code Titl. 83 § 250.10, and authority to maintain its books, accounts, papers, records, memoranda etc. at its company headquarters in Detroit, Michigan. OnStar is represented by a statutory agent located within the State of Illinois and will provide the Commission with access to its books and records upon request.

MANAGERIAL

14. Please attach evidence of the applicant's managerial and technical resources and ability to provide service. This may be in either narrative form, resumes of key personnel, or a combination of these forms.

See Exhibit C.

15. List officers of Applicant. See Exhibit D.

16. Does any officer of Applicant have an ownership or other interest in any other entity which has provided or is currently providing telecommunications services? ____ YES x NO

If YES, list entity. _____

17. How will Applicant bill for its service(s)? (At a minimum, describe how often the Applicant will bill for service and details of the billing statement.)

Applicant provides resold cellular services to its subscribers of telematics services. Applicant does not issue customer invoices. Service is purchased via calling the telematics operator and providing a valid credit card number or via the company's website, www.onstar.com.

18. How does Applicant propose to handle service, billing, and repair complaints? (At a minimum, describe Applicant's internal process for complaint resolution, the complaint escalation process, the timeframe and process by which the customer is notified by Applicant that they may seek assistance from the Commission?)

See Exhibit E.

19. Will personnel be available at Applicant's business office during regular working hours to respond to inquiries about service or billing? X YES _____ NO

20. What telephone number(s) would a customer use to contact your company?

888-466-7827

21. Will Applicant abide by all Federal and State slamming and cramming laws pursuant to Section 13-902 of the Public Utilities Act and Section 258 of the 1996 Telecommunications Act?

X YES _____ NO

22. Please describe applicant's procedures to prevent slamming and cramming of customers? Not applicable. Applicant only provides resold commercial mobile radio services.

23. If granted authority to operate as a local exchange carrier, will the applicant abide by the following 83 Illinois Administrative Code Parts: 705, 710, 720, 725, 730, 732, 735, 755, 756, 757, 770, and 772?

_____ YES _____ NO (If no, please provide an explanation.) Not applicable.

24. Is Applicant aware that it must file tariffs prior to providing service in Illinois? Not applicable.

_____ YES _____ NO

FINANCIAL

25. Please attach evidence of Applicant's financial fitness through the submission of its most current income statement and balance sheet, or other appropriate documentation of applicant's financial resources and ability to provide service.

See Exhibit F.

TECHNICAL

26. Does Applicant utilize its own equipment and/or facilities? _____ YES X NO

If YES, please list the facilities Applicant intends to utilize. Also include evidence that Applicant possesses the necessary technical resources to deploy and maintain said facilities:

If NO, which facility provider(s)'s services does the Applicant intend to use?

Verizon Wireless

27. Please describe the nature of service to be provided (e.g., operator services, internet, debit cards, long distance service, data services, local service, prepaid local service).

See Exhibit G.

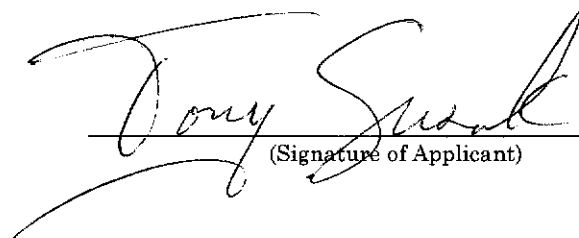
28. Will technical personnel be available at all times to assist customers with service problems?

x YES _____ NO

29. If Applicant intends to provide payphone service, will the equipment utilized comply with FCC requirements and Finding (9) of the Commission Order entered in Docket No. 84-0442 on June 11, 1986, including, but not limited to: (a) touch dialing; (b) access to 9-1-1 and "0" operator dialing without use of a coin; (c) rules governing use of payphones by disabled persons; (d) ability to complete local and long-distance calls; (e) unlimited duration for local calls; and (f) a message explaining the telephone's general operations, dialing instructions for emergency assistance, payphone owner's name, method of reporting service problems and method of receiving credit for faulty calls? _____ YES _____ NO

Not Applicable.

30. Because Applicant is a reseller of CMRS services and does not hold a wireless operating license or construction permit from the FCC, a hearing is required in this case. Applicant hereby attaches its pre-filed testimony as Exhibit H.


(Signature of Applicant)

VERIFICATION

This application shall be verified under oath.

OATH

State of Michigan

)

)ss

County of Wayne

)

Tony Susak makes oath and says that he is Senior Tax
Consultant
(Insert here the name of affiant) (Insert the official title of the affiant)

of OnStar Corporation
(Insert here the exact legal title or name of the Applicant)

that he has examined the foregoing application and that to the best of his knowledge, information, and belief, all statements of fact contained in the said application are true, and the said application is a correct statement of the business and affairs of the above-named applicant in respect to each and every matter set forth therein.

Tony Susak
(Signature of affiant)

Subscribed and sworn to before me, a Notary Public/ Yolanda Ellis
(Title of person authorized to administer oaths)

in the State and County above named, this 1st day of November, 2007

Yolanda Ellis
(Signature of person authorized to administer oath)

YOLANDA ELLIS
NOTARY PUBLIC, STATE OF MI
COUNTY OF WAYNE
MY COMMISSION EXPIRES Jun 23, 2012
ACTING IN COUNTY OF

